

Every moment of care is life changing.

Moments of caring: That is what every team member contributes through every action, every day, at Roper St. Francis Healthcare. Whether we serve patients directly or support our caregivers, we have so much to be proud of. The communities beyond and inside our walls mean everything to us. And we are rewarded in kind. Lowcountry families have made us their preferred healthcare provider. As the area's only not-for-profit health system, we put purpose and outreach above all else. Patients-first focus has earned us numerous honors, including Magnet® distinction, the nation's highest recognition of nursing excellence. Our system has been recognized by **Modern Healthcare as a Best Place to Work for 2020**, and our **teammate engagement scores rank in the top decile.**

Make each moment count in this vital role.

Director, Operational Excellence

Roper St. Francis Healthcare | Charleston, SC | Salaried Full-Time Days: 8 am - 5 pm

Provide leadership and direction to the Operational Excellence Department and the system at large to instill a culture of sustainable, ongoing improvement that enhances operational efficiency and growth.

- Work with executive staff to identify system priorities and leverage the available resources to accomplish the desired outcomes.
- Incorporate engineering practices, tools, analytics, technologies and training to facilitate change while developing leaders to promulgate a culture of operational excellence.
- Deploy a systematic engineering approach to reduce redundancy and excessive resource allocation and implement measures to quantify system priorities.
- Oversee the planning, executing, monitoring, control, and closing of projects while providing progress reports to senior staff and other key constituents.
- Act as a highly visible leader within the health system and serve as an inhouse consultant for other leaders seeking to make change within their operating areas.

We seek an experienced, highly organized professional with a strong record of leadership and managerial proficiency, as well as the following credentials:

Required

- Master's degree in business, healthcare administration or a related field
- Five or more years of relevant management experience leading large-scale (500 employees or greater) organizational transformation and system-improvement efforts
- Three or more years of experience collaborating with senior executives, including CEO and EVPs
- Demonstrated ability to identify opportunities, achieve outcomes, meet deadlines and develop sustainability plans to complete projects
- Demonstrated experience and expertise in managing enterprise organizational change, systems redesign, project management and process improvement initiatives
- Proven ability to assess, identify and develop strategies to invoke transformational change

- Proficiency in developing analytical platforms and change measures to assess achievement of desired results
- Experience providing service to internal stakeholders and achieving successful project outcomes
- Ability to build and develop relationships across the organization, with all levels of leadership from front line manager to senior executive
- Excellent oral and written communication skills as well as excellent presentation skills

Preferred

- Bachelor's degree in Industrial, systems or management engineering or related field
- Lean Six Sigma Black Belt Certification

We are vibrant and growing.

Join us.

With 6,000 caring teammates and 1000 physicians, Roper St. Francis Healthcare is Charleston's second-largest employer. Our dedicated teammates who know that what we do matters in making every moment of care happen across our 117+ facilities.

Apply and learn more at
[rsfh.com/careers](https://www.rsfh.com/careers)

EOE | Healing all people with compassion, faith and excellence

Roper Hospital | Bon Secours St. Francis Hospital | Roper St. Francis Mount Pleasant Hospital | Roper St. Francis Berkeley Hospital